

Mark Schafer
Product Designer
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About

I'm a designer with over ten years of experience designing digital products and leading digital product design teams. I'm at my best designing digital tools and solving complex problems.

Experience

Twitter Senior Product Designer 2021 - 2022	Owned design for Top Articles and Ad-Free Articles , headline features of Twitter Blue. <ul style="list-style-type: none">• Created a brand-new Twitter surface: Top Articles.• Partnered with PM to interview users, define product strategy, and set scope.• Shipped seamless, engaging experiences despite engineering constraints.
Scroll Lead Product Designer 2020 - 2021	Led design for series-A startup , from initial public launch through acquisition by Twitter. <ul style="list-style-type: none">• Go-to person for everything design, including feature work, growth campaigns, and design system.• Audited, visualized, and improved complex user flows. Prototyped new solutions.• Collaborated closely with engineers, bringing them into the design process and contributing PRs.
Palantir Head of Foundry Design 2018 - 2020 Product Design Lead 2015 - 2018 Product Designer 2014 - 2015	Led design for Contour data analysis app and Foundry design team . First designer in NYC office. Helped grow design team and commercial business. <ul style="list-style-type: none">• Led distributed team of ten designers. Mentored designers of different experience levels, from new graduates to new managers.• Worked across teams to break down silos, define platform concepts, clarify product direction, and implement platform-wide features.• Facilitated design sprints to clarify product direction and kick-start new products.• Led design for Contour, a key app in the growth of the commercial business.• Led design for Issues, a new B2B application, iterating with a small set of first customers.
HGTV 2011 - 2014	Designed for HGTV's web properties and early iPad apps , including HGTV Folio. Won hack week, resulting in launch of first HGTV Dream Home app.
Designsensory 2007 - 2011	Designed identities, print, websites, and apps for various clients . Juggled multiple projects and interfaced directly with clients.
John Brown University 2002 - 2007	Earned dual degree in Graphic Design and Digital Media . Graduated with honors, magna cum laude.

Education

Interests

🚴 cycling, 🧶 knitting, 🎹 playing the piano, 🖌️ sign painting, 📷 film photography